Job Description

Job Title: **Porter**
Accountable to: **Business Manager**

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

The role

As a Porter you will:

Provide a high standard of portering services and housekeeping, escorting visitors and contractors into and around the prison. You will deal with patients, healthcare colleagues and other professionals over the phone and face to face.

Deliver a tidy healthcare area, monitoring and ordering stock as necessary, paying attention to expiry dates and cost of equipment.

Inspire excellence by dealing with patients and colleagues professionally. .

Promote professionalism within the completion of your duties to ensure a tidy, safe environment is maintained across all healthcare areas.

Share knowledge, skills and expertise to ensure safe care, and build multi-disciplinary teams of clinical and non-clinical colleagues who support each other to do a great job.

About you

- A good basic level of education
- Excellent communication skills
- A non-judgmental and compassionate approach
- Able to work within a busy environment



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (His Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting (G4S)

Education and Training- continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.